



January 5, 2023

Zero Client Discontinuation Notice
ClearCube Models CD7542, CD7742, CD7744, CD9542, CD9742, CD9744

Overview:

Effective January 31, 2023, ClearCube is discontinuing the following quad display DVI port zero client models:

- CD7542
- CD7742
- CD7744
- CD9542
- CD9742
- CD9744

These models will remain on the ClearCube price lists until inventory has been exhausted.

In the event that we receive an incoming order with a quantity that exceeds the existing inventory, we will contact you to discuss the following two options:

- (1) Switching the entire order to a newer model; or
- (2) Filling the portion of the order that exceeds the available product with newer models

Product Transition:

Our quad display DVI port zero clients are going EOL. Our dual display DVI port zero clients are still active products and available in both copper and fiber connections and with or without CAC readers. If you need a quad display DVI zero client, the CD1042 or CD1044 can be used with an optional DP-to-DVI cable. All active models are currently available from ClearCube and our partners.

Here is a list of replacement recommendations for future purchases with the same product requirements:

<u>If you purchased this model in the past,</u>	<u>Consider this model for future purchases</u>
CD7542	CD7552
CD7742	CD1042
CD7744	CD1044
CD9542	CD9552
CD9742	CD1042 (with copper module)
CD9744	CD1044 (with copper module)

Warranty Support:

For all the EOL zero clients listed above, ClearCube will honor all existing warranties until they expire. During this time, you can expect to receive prompt and accessible assistance from ClearCube’s friendly, high-quality, in-house Technical Support team.

Marketing Materials:

All references to the EOL zero clients will be removed from the product pages and partner portal, but they will remain on the support site for support issues and driver downloads.

Extended Support added:

Due to the popularity of our quad monitor DVI port zero clients, ClearCube will continue to offer support through 12/31/2025. If we cannot fix or replace a unit, ClearCube will automatically upgrade any device that is covered by our hardware warranty to a comparable—or better—model. Such a necessary substitution could be with a model having DP ports that can be converted to DVI with an optional cable.

Should you have any questions regarding this matter, please do not hesitate to contact me directly 512-652-3410.

Sincerely,

Doug Layne

Doug Layne
President / CEO
ClearCube Technology, Inc.



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www.ClearCube.com